



**the United States Patent and Trademark Office**

Serial Number: 10/815,647  
Application. Filed: April 2, 2004  
Applicant: Kia Silverbrook, and Paul Lapstun  
Application. Title: Obtaining Product Item Assistance  
Examiner/GAU: Lisa M. Caputo/2876

Dated June 29, 2006  
At: Balmain, NSW  
Docket No. HYG001US

**AMENDMENT A**

Commissioner for Patents  
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of May 16, 2006, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

**Amendments to the Claims** begin on page 6 of this paper. The Applicant submits that these amendments introduce no new matter.

**Amendments to the Abstract** begin on page 17 of this paper. The Applicant submits that these amendments introduce no new matter.

**Remarks/Arguments** begin on page 18 of this paper.